



Installing Mobile App (UNV-Link): Need Help? Call **219-401-HELP**

Android

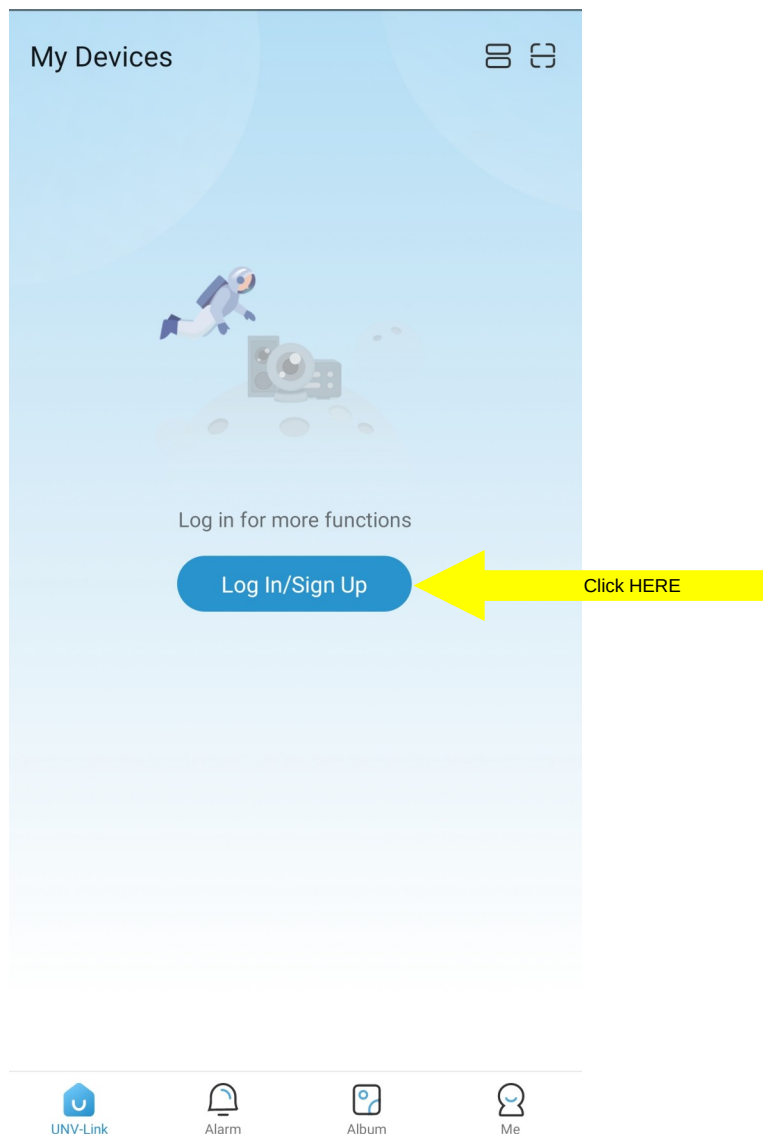


UNV-Link
Uniview Technologies Co., Ltd.

Apple



1. Install App by using QRcode above
2. Open the App.





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3. At the LOGIN screen, first **CREATE YOUR ACCOUNT**, by clicking “Sign Up” (each person creates their own, do not share accounts)

The screenshot shows a mobile app interface for login. At the top right, there is a link labeled "Sign Up" with a yellow arrow pointing to it from the right, accompanied by the text "Click HERE". Below this, the screen is titled "Password Login". There are two tabs: "Username/Email" (selected) and "Phone Number". Under the "Username/Email" tab, there is a text input field labeled "Username/Email" with a dropdown arrow. Below that is a password input field labeled "Enter the password" with an eye icon. A checkbox is present with the text "I have read and agree to [Service Agreement](#) and [Privacy Policy](#)". At the bottom, there is a blue "Login" button and a link labeled "Forgot Password". The background of the app shows a modern interior with a white vase, a wooden coffee table, and a woven basket.



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4. Sign up with EITHER your EMAIL..or Mobile Phone (email best)

✕

Signup with Email

United States 1. Choose Country

rperry@tpgsecuritytech.com 2. Enter EMAIL address

3. AGREE ☒ I have read and agree to [Service Agreement](#) and [Privacy Policy](#)

4. Proceed by Clicking Next Next

[Signup with Mobile Phone](#)



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5. Check your email for a VERIFICATION CODE. You will only have 60 seconds to copy that in (or click 'resend' for another 60 seconds with a new code).

Enter the verify code.

A code has been sent to your
email.rperry@tpgsecuritytech.com

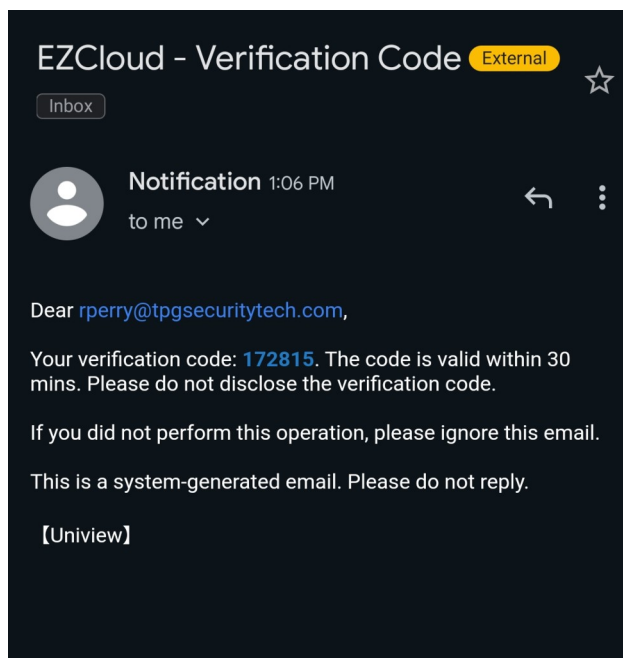
If not received, please try again in **56s**.



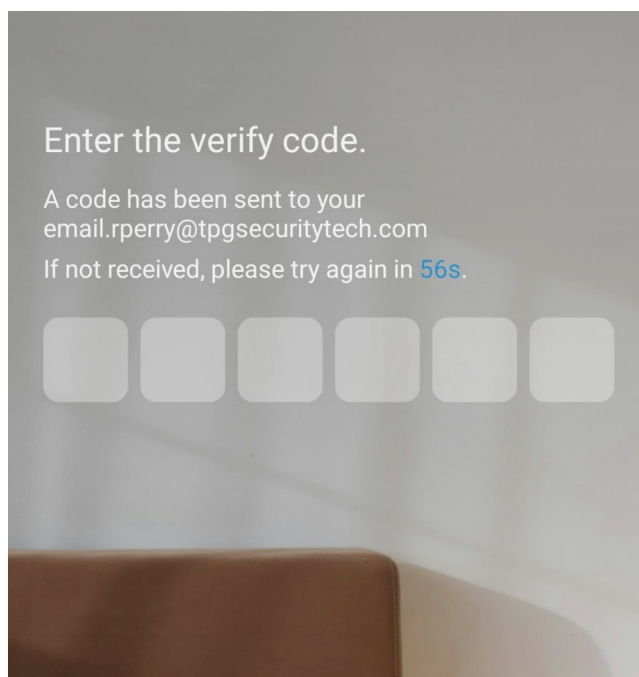
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5. Check your email for a VERIFICATION CODE. You will only have 60 seconds to copy that in (or click 'resend' for another 60 seconds with a new code).

The email:



Enter that
code here:



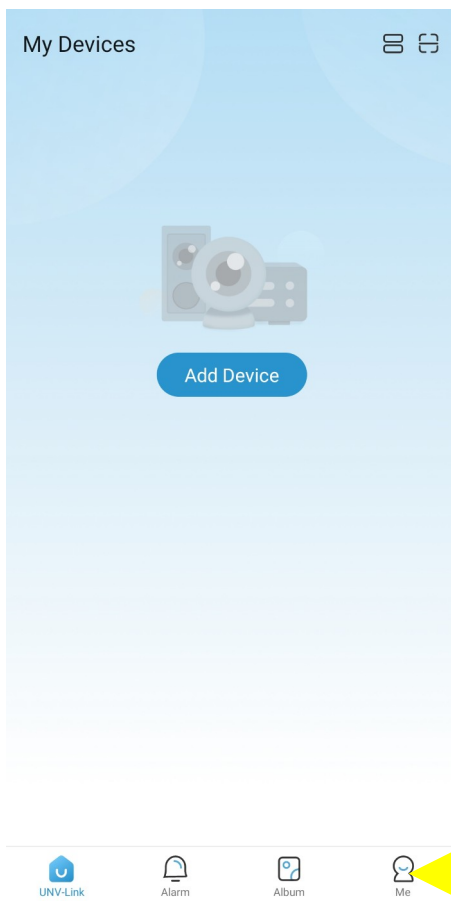


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6. Create a password that YOU will remember. We do not keep a record of this. Please note for your own use.

-At least 6 characters long,
Include: Numbers, letters,
and a symbol

7. You will see this screen:





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8. You will see a screen like the following. Notice the random generated username of **kpsvel**

Click right in there and rename to your desired name (you can remember). In this example, I renamed to TPGSecurity-Randall. (yes, the lowercase vs uppercase matters). That is used to login (or you can use your email later)

< My Profile

My Profile

Username kpsvel >

Change Password >

Server Address os.ezcloud.uniview.com

User region United States

Email rperry@tpgsecuritytech.com >

Cancel Account >

Log Out

Click 'ME'

< Modify Username

TPGSecurity-Randall

1-20 characters allowed, including letters(A-Z,a-z),digits(0-9),and underscores(_),and must include letters.

Save

TPGSecurityRandall
rperry@tpgsecuritytech.com

My Apps

My Apps

Sharing Management >

Entrust >

General >

Local Device >



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9. Send your unique username (in my example TPGSecurity-Randall) by either this Qrcode, or as text to 219-401-HELP



****Edit the message to have YOUR business
name,
**YOUR unique username,
and WHO you are

You get a reply back that you are enrolled, or confirmation from site may be needed (if it is not a listed number in camera system already).

Once enrolled, all cameras and camera systems will appear *automatically*. There is nothing more for you to configure.

When the system pops-up, click on each camera view to see live view (or use playback to show you previous footage). As you view system, it will propagate thumbnail views.

The app has tutorials on how to use the app.
Contact TPG Security Technologies support for any questions or issues.